



Policy Number UT_03-19	Water & Sewer Connection Policy
Date December 4, 2019	Resolution Number 237-19
References Employees	Mayor _____ CAO _____

Policy:

The sewer and water policy applies to works undertaken to connect service piping (potable water & sewer) from an individual or corporation's property, dwelling or structure.

PROVISIONS OF SERVICE:

Services will be provided to properties only adjacent to service mains.

Riverdale Municipality will for one time only provide one ¾" water service pipe (or applicable size) with curb stop to each and every property that contains a dwelling or structure. It will also provide one 4" sewer service connection to the property boundary. This service is at no cost to the property owner. Any renewal at the request of the owner or enlargement of service piping due to structure design will be at the expense of the owner.

RESPONSIBILITIES:

The burden of liability shall be determined by the property boundary line. Liability for issues inside the owners property shall be their own responsibility and outside the property line shall be the responsibility of Riverdale Municipality. Any discrepancies shall be resolved by Riverdale Municipal Works department or Riverdale Council.

NEW INSTALLATIONS:

All new installations of sewer and water services from connection point at the owner's property boundary will be done by a private contractor under the observation of Riverdale Municipal Works Department; and in compliance with the MWSB Sewer & Water Specifications. All associated costs shall be the responsibility of the property owner. Installations must be done during normal working hours, and scheduled not less than two working days in advance.



New Builds: Must have a backflow preventer installed

METERS:

Riverdale Municipality will supply one (1) meter. The meter must be protected from freezing and shall be placed in a location with easy accessibility for servicing. Under no circumstances shall a property owner be permitted to install a meter of their own choice. Water line shall have a shut-off valve immediately before the meter. The owner shall be liable for the full cost of replacing a meter if damaged by frost or from any cause other than the ordinary wear and tear, or by damage caused from impurities in water.

CURB STOP SHUT OFF:

Property owners may request to have their service shut off at the curb if they plan to be away for an extended period of time.

Connection/Disconnection Fee: \$25 + gst

REPLACEMENT OF EXISTING SERVICES:

Replacements of sewer and water systems shall be treated as new installations.

New installations: Must have a backflow preventer installed

MAINTENANCE OF SERVICE PIPING:

Cost of repairs to sewer and water service piping from the structure to the property boundary will be the responsibility of the property owner.

The owner is responsible for sewage blockage from the structure to the property boundary. Blockage from the property to the street shall be, (at the discretion of the Municipal Works Manager), the responsibility of Riverdale Municipality. Any discrepancies will be resolved by Riverdale Municipal Works Department or Riverdale Municipal Council.

Riverdale will remove blockages on an owner's property for the following fees:

The rate schedule is as follows:

During Normal Working Hours - \$180.00 + gst per call



Overtime (Evenings & Weekends) - \$250.00 + gst per call

Riverdale Municipality will assume responsibility for repair to a leaking Curb Stop

THAWING WATER LINES:

See UT 02-19 – Frozen Water Service Line Policy

METER TESTING/DISPUTE RESOLUTION:

See UT 01-18 – Water & Sewer Dispute Policy

TAMPERING

At no time will a property owner attempt to repair, replace or adjust a meter. Where there is evidence of meter tampering, (ie. Removing the head or bypassing the meter to provide for a lower consumption read) a minimum charge of \$500.00 will be applied to any account plus the value of the estimated unmetered water consumed (if applicable). Estimated consumption may be calculated by using the 4 consecutive months from the previous year for that time period.